

GENESIS[®] 2024 CLIENT FORUM

BUILDING CONNECTIONS



AGENDA

TUESDAY, APRIL 9

5:30 P.M.
COCKTAILS

CRYSTAL ROOM | 3RD FLOOR

DINNER

HONORE ROOM | LOBBY LEVEL

POST DINNER FESTIVITIES

CRYSTAL ROOM | 3RD FLOOR

WEDNESDAY, APRIL 10

7:00 A.M. – 7:45 A.M.

BREAKFAST

MEZZANINE LOBBY

**ALL FORUM SESSIONS WILL BE HELD IN THE
EMPIRE ROOM**

7:45 A.M. – 8:00 A.M.

OPENING REMARKS: BUILDING CONNECTIONS

Lauren Nevens, Senior Vice President and Division
Manager, Genesis

8:00 A.M. – 9:00 A.M.

THE WAY WE'LL LIVE NEXT

Greg Lindsay, Urbanist, Futurist and Speaker

9:00 A.M. – 9:15 A.M. - **BREAK**

9:15 A.M. – 10:15 A.M.

**RIDING THE WAVE: CLAIM ISSUES AND
CHALLENGES**

Glenn Frankel, Head of North America Claims, Gen Re

10:15 A.M. – 10:30 A.M. - **BREAK**

10:30 A.M. – 11:30 A.M.

US ECONOMIC AND CAPITAL MARKET OUTLOOK

William E. Rotatori, Chairman & Chief Executive Officer,
NEAM

11:30 A.M. – 12:30 P.M.

LUNCH

MEZZANINE LOBBY

12:30 P.M. – 1:30 P.M.

CREATING A CULTURE OF CONNECTION

Tom Krieglstein, CEO Swift Kick

1:30 P.M. – 1:45 P.M. - **BREAK**

1:45 P.M. – 3:00 P.M.

**TODAY'S JURIES: WHY THE BIG VERDICTS AND
STRATEGIES TO AVOID THEM**

Jill Huntley Taylor, Founder and Chief Executive Officer,
Taylor Trial Consulting

3:00 P.M. – 3:10 P.M.

CLOSING REMARKS: BUILDING CONNECTIONS

Lauren Nevens, Senior Vice President and Division
Manager, Genesis