

# GENESIS® | 2025 CLIENT FORUM

## GAINING THE EDGE

### Agenda

#### TUESDAY, APRIL 1

5:30 P.M.

#### COCKTAILS | DINNER

Honore Room | Empire Room

#### WEDNESDAY, APRIL 2

All forum sessions will be held in the Empire Room

7:30 A.M. – 8:30 A.M.

#### BREAKFAST

Mezzanine

8:30 A.M. – 8:40 A.M.

#### WELCOME REMARKS: GAINING THE EDGE

Lauren Nevens, Senior Vice President  
and Division Manager, Genesis  
Maggie Dittmar, Vice President, Underwriting  
Executive Genesis

8:40 A.M. – 9:40 A.M.

#### GAINING AN EDGE - NAVIGATING THE CLAIMS LANDSCAPE

Glenn Frankel, Head of North America P&C Claims, Gen Re

9:40 A.M. – 10:00 A.M.

#### BREAK

10:00 A.M. – 11:00 A.M.

#### FEAR: THE SNEAKY CULPRIT KEEPING YOU STUCK AND HOW TO BREAK FREE

Dr. Allison Niebes-Davis, Licensed Clinical Psychologist,  
Dr. Allison and Associates

11:00 A.M. – 12:30 P.M.

#### LUNCH

Mezzanine

12:30 P.M. – 1:45 P.M.

#### GAIN THE EDGE TO AVOID A NUCLEAR VERDICT: ACCEPT RESPONSIBILITY

Cayce E. Lynch, National Managing Partner, Tyson & Mendes

1:45 P.M. – 2:00 P.M.

#### BREAK

2:00 P.M. – 3:00 P.M.

#### A CONVERSATION WITH MICHAEL D. RICH ON THE EROSION OF TRUST IN INSTITUTIONS

Michael D. Rich, President Emeritus, RAND Corporation  
Martin G. Hacala, President & Chief Executive Officer,  
Genesis

#### CLOSING REMARKS